



To Our Valued Customers,

We, at Portofino Restaurant, are carefully tracking the current novel coronavirus (COVID-19) outbreak. We have been proactively implementing measures and developing plans to prioritise the health and well-being of our customers and our employees. Their health and safety is paramount.

We are closely following all guidance from Government, and our local health authorities, and taking every possible action to ensure a healthy environment.

We have increased the frequency of cleaning and sanitizing throughout the take-out section of our restaurant, particularly high-touch areas such as front counters and tables. We are reinforcing our already strict sanitation, handwashing and health and wellness policies for our employees.

In short, we have action plans in place, supplies at the ready, and we're committed to rapidly evolving our policies based on the recommendations from Government and our local health authorities to ensure we're doing everything we can to protect you, and our team members working in the take-out section.

At this time, we have decided to close our dining room and offer takeout service only. We encourage you to use our call ahead/pre-pay service to place your orders. We are also offering 'straight to your car' service for all customers who pre-order. If you have pre-ordered and pre-paid, Portofino will deliver your food to your car while you wait outside.

We will be operating with a reduced staff due to public transportation challenges the island is experiencing, so we ask you to be patient while we work hard to serve you. At this time, we will remain open during our regular hours; 11am to 10pm, however, we may need to limit these hours based on staff availability. Please monitor our social media channels for real time updates.

In times like these, we appreciate the loyalty of our customers, we are committed to providing the delicious food you love while protecting health and safety. We all have a role to play in this ever-evolving situation and we at Portofino Restaurant will do our part.